

Chapter 52: Water Rules and Regulations Ordinance – Changes

52.106 (B) Upon request from an owner or customer, and upon agreement to pay for test charge, the Director will remove any meter to the test shop for testing, upon payment of a \$50 fee for a 5/8-inch meter and for all other sizes a fee equal to the cost of removing and testing the meter. If, upon examination and test, it is found that the meter registers outside the tolerance limits of the following percentages of water through it, viz., 2% over or under on disc meters sizes five-inch to two-inch on flows from one to 20 gallons per minute, or 5% over or under on all other types and sizes of meters on flows from low to high rating, then it shall be considered “inaccurate” and the water chargers will be adjusted upon basis of that test and no charge will be made for testing.

52.116 (A) There shall be levied and assessed upon each customer who owns improved real estate and to whom municipal water service is accessible, even if a physical connection with water does not exist, a service charge payable as provided in this section.

(B) *(old section A)*

(C) *Finals (replaces old section B)*

(1) The municipality shall make a final meter reading upon the request of the customer. If this final meter reading is for less than a standard billing period, the customer shall be charged for all water utilized during this reading. The customer shall also pay the full service charge, even if it is not a full billing period. All finals shall be paid by the due date printed on the bill. If payment is not received by the due date, a service charge of \$30 shall be levied on the account. If the service is turned off due to failure to pay the final bill, an “off and on” fee of \$20 shall be levied in accordance with 52.136, in addition to all charges due.

(2) If a tenant fails to pay a final bill, the invoice shall be forward to the landlord of the property with a fourteen (14) day payment extension. If payment is not received within this extension, a \$30 service charge shall be levied on the account and service can be disconnected with an “off and on” fee of \$20.

(D) *(old section C)*

(E) *(old section D)*

52.120 (A) All charges rendered shall be paid by the fifteenth (15th) day of the month. Should the fifteenth of the month fall upon a weekend or holiday, the next business day will become the final date for net payment. After this date, a 10% penalty shall be charged.

(B) Customers whose bill has not been paid by the end of the month in which the bill was sent shall be issued a delinquent notice. If payment has not been received prior to the shut off date listed on the bill, a \$30 Service Fee shall be levied on the account. The customer has the right to appeal the disconnection under the provisions of 52.121. If no appeal has been filed in accordance with 52.121 and payment has not been received by the shut off date, service shall be disconnected without further notice and an “off and on” fee of \$20 for service within the municipality and \$25 for service outside municipality shall be charged.

(C) Customers that are disconnected due to non-payment are required to pay the entire account balance, including fees, before service is restored.

52.121 Change “Municipal Manager” in all sections to Finance Director.

(B) Any interested person feeling aggrieved by any matter contained in division (A) above may appeal such charge, penalty or order directly to the Finance Director in writing prior to the payment of such water or sewer statement or bill by the fifteenth of the month in which the bill was sent, or within such additional reasonable time as determined by the Finance Director.

(F) Should the interested person still feel aggrieved by the decision of the Finance Director, that person may make a final appeal to the Municipal Manager. This final appeal process shall follow the same guidelines as laid out in sections (B) through (E).

52.135 (A) If the owner of any premises elects to have his or her tenant, occupant, or lessee pay the water charges as they accrue, such occupant, tenant or lessee for such purpose acts as the agent of the owner and such owner shall not thereby be relieved from the payment of any delinquencies that might occur, and the property shall be subject to the lien provisions as provided in 52.134.

(B) Should a problem develop in the collecting from any tenant or premises where there is a single line of service entering the property, but where separate meters exist inside the building and there is one shut-off for such premise, the municipality, at its discretion, will notify the property owner and the bills shall revert to the owner’s name and be sent directly to the property owner. This shall remain enforced until such time the property owner installs a separate shut-off per unit at their expense.

52.137 **FEES**

(A) No reconnection of water service for new accounts, previously delinquent accounts or for accounts with new meters shall be made until the following fees are paid (in addition to full payment of any balance due on previous accounts).

(1) Service Fee \$30

This fee shall be charged at the discretion of the municipality for any service provided to the customer outside of normal billing, which includes requested disconnects/reconnects. It shall also be used for any customer that has an unpaid balance on the shut-off date printed on their bill.

(2) Meter Check Fee (Customer Requested) \$30

Charged whenever a meter or usage check is requested. If the result of the check indicates that the meter is not functioning properly or within normal standards, this fee will be credited back to the customer. A customer's first request shall be free, while each subsequent requested meter check shall be charged.

(3) "Off and On" Fee \$20 – Within the municipality

 \$25 – Outside the municipality

This fee shall not be charged to the customer if the "off and on" is due to a water leak in the customer's service line or structure or any other emergency as determined by the Director.

(3) Meter Test Fee \$50 – 5/8" meter
 Amount equal to cost – all other sizes

As referenced in section 52.106 (B)

(4) Returned Payment Fee \$30

(5) Unpaid Final Fee \$30

(6) Extra Bill Print Fee (at the discretion of the municipality) \$2

52.142 (B) (1) (e) All meter installations between the transmission line from the master meter to the Water Distribution Plant shall be charged a connection fee of \$1,500.

52.150 When upon inspection, any meter seal or lock has been found broken from any cause whatsoever, the water will be turned off, and the water will not be turned on until the sum

of \$30, or such amount as the Director determines to be actual expense involved, has been paid to the municipality as liquidated damages, provided it becomes necessary to seal the meter or other fixtures of the Department of Service.

52.151 Meter damaged by misuse, frost, accident or any act of carelessness or negligence will be repaired, or if necessary, will be replaced by the municipality at the expense of the consumer at a charge of not less than \$30 minimum and actual cost of repairs of the meter or connection thereof.