

Chapter 51: Sewer Rules and Regulations Ordinance – Changes

- 51.22 (C) Each customer who is permanently and totally disabled, as defined herein, and each customer who has attained age 62 prior to January 1 of the year of application hereunder, whose total income is less than the amount specified in the “Annual Update of the Poverty Income Guidelines”, published by the U.S. Department of Health and Human Services in the February edition of the Federal Register, and complies with all provisions of this section, then he/she is eligible for a 20% reduction in the sewer rate schedule. In no case shall the total income level be less than \$7,000.
- (F)(1) The municipality shall make a final meter reading upon the request of the customer. If this final meter reading is for less than a standard billing period, the customer shall be charged for all water utilized during this reading. The customer shall also pay the full service charge, even if it is not a full billing period. All finals shall be paid by the due date printed on the bill. If payment is not received by the due date, a service charge of \$30 shall be levied on the account. If the service is turned off due to failure to pay the final bill, an “off and on” fee of \$20 shall be levied in accordance with 52.136, in addition to all charges due.
- (2) If a tenant fails to pay a final bill, the invoice shall be forward to the landlord of the property with a fourteen (14) day payment extension. If payment is not received within this extension, a \$30 service charge shall be levied on the account and service can be disconnected with an “off and on” fee of \$20.
- (G) During the months of May through August, sewer charges above the “non-watering months” (defined as September to April) highest usage plus 10% shall be credited for residential users who meet all the provisions of this section. For the purpose of calculation, the highest usages shall be rounded up or down to the nearest 1,000 gallons. (For example, if September through April’s highest usage is 10,000 gallons, July usage is 12,000 gallons, sewer credit would be 1,000 gallons.)
- (G)(1) Residential users who do not have a previous year’s history for “non-watering months” (September to April) shall not be eligible for this credit, until a history has been established with the municipality.
- 51.26 (A) All charges rendered shall be paid by the fifteenth (15th) day of the month. Should the fifteenth of the month fall upon a weekend or holiday, the next business day will become the final date for net payment. After this date, a 10% penalty shall be charged.
- (B) Customers whose bill has not been paid by the end of the month in which the bill was sent shall be issued a delinquent notice. If payment has not been received prior to the shut off date listed on the bill, a \$30 Service Fee shall be levied on the account. The customer has the right to appeal the disconnection under the provisions of 52.121. If no appeal has been filed in accordance with 52.121 and payment has not been received by

the shut off date, service shall be disconnected without further notice and an “off and on” fee of \$20 for service within the municipality and \$25 for service outside the municipality shall be charged.

- (C) Customers that are disconnected due to non-payment are required to pay the entire account balance, including fees, before service is restored.

51.98 Change “Municipal Manager” in all sections to Finance Director.

- (C) Should the interested person still feel aggrieved by the decision of the Finance Director, that person may make a final appeal to the Municipal Manager. This final appeal process shall follow the same guidelines as laid out in sections (B) through (E).